



AI Scribe Patient Consent

Your healthcare providers may use a technology called AI Scribe to help them with their clinical documentation. AI Scribe uses speech recognition software and artificial intelligence to help reduce the amount of time that healthcare providers spend filling out their patient charts by hand or on their individual computers. The goal of AI Scribe is to allow healthcare providers to spend more time with their patients and to improve quality of care.

The purpose of this Patient Consent is to tell you more about AI Scribe, and to ask if you consent to your healthcare provider using AI Scribe during your appointments with them. It is completely up to you whether to consent to your healthcare provider using AI Scribe. If you say yes to your healthcare provider using AI Scribe, you have the right to withdraw that consent at any time, for any reason.

Your Health care provider will only use software that is committed to protecting the privacy and security of your Personal Health Information (“PHI”). Your PHI is identifying information about you that relates to your health or to the provision of health care to you. For example, during your appointment, you and your healthcare provider might discuss your health history, current problems and symptoms, and medication use; all of this information would be considered your PHI.

Please read this Patient Consent carefully before deciding whether to sign it

How is your PHI collected through AI Scribe?

- It will create a word-for-word transcript of the dialogue between you and your healthcare provider during your appointment, using voice recognition software and other technologies.
- It will create an audio recording of your appointment with your healthcare provider.
- It will **not** collect any identifying information including name, date of birth or health card number.

How does the program use your PHI after AI Scribe has collected it?

The appointment transcripts generated by AI Scribe are used in the following ways:

- At the conclusion of each appointment, AI Scribe uses the transcript from that appointment to generate chart note. Your health care provider will review this transcript and will ensure only accurate and relevant information is documented in your chart.
- Appointment transcripts are also used to maintain and improve the quality and effectiveness of the software and to develop new services and features for its users. They are then securely destroyed within 48 hours.



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How does AI Scribe protect your PHI?

Software Developers use appropriate safeguards to protect PHI against loss, theft, and unauthorized access, disclosure, copying, use, disposal, and modification, it cannot guarantee the security and confidentiality of your PHI. Security measures include restricting access to PHI to authorized employees who need access in order to carry out their job functions, training our employees on their privacy obligations and requiring them to sign confidentiality agreements, encrypting PHI while at rest and in transit, and storing PHI securely using cloud storage provided by Amazon Web Services. Despite these security measures, there is still risk of privacy breach including from cyberattack.

Retention of PHI

All recordings are securely destroyed within 48 hours.

Access to and correction of PHI

You have the right to access and to request the correction of your PHI that is stored in AI Scribe information system. If you wish to exercise this right, please ask your health care provider directly.



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By signing below, you acknowledge and confirm that:

1. You have read, understand, and agree to the information contained in this Patient Consent;
2. You understand the privacy risks associated with the use of AI Scribe and you accept those risks;
3. You have had the opportunity to get answers to any questions you might have about AI Scribe;
4. Your healthcare provider may use AI Scribe during your appointment with them; and
5. If you no longer wish for your health care providers in this office to use AI Scribe, you will tell your health care provider or the front desk staff person.

Signature: _____

Name: _____

Date: _____

Phone: _____

Email: _____